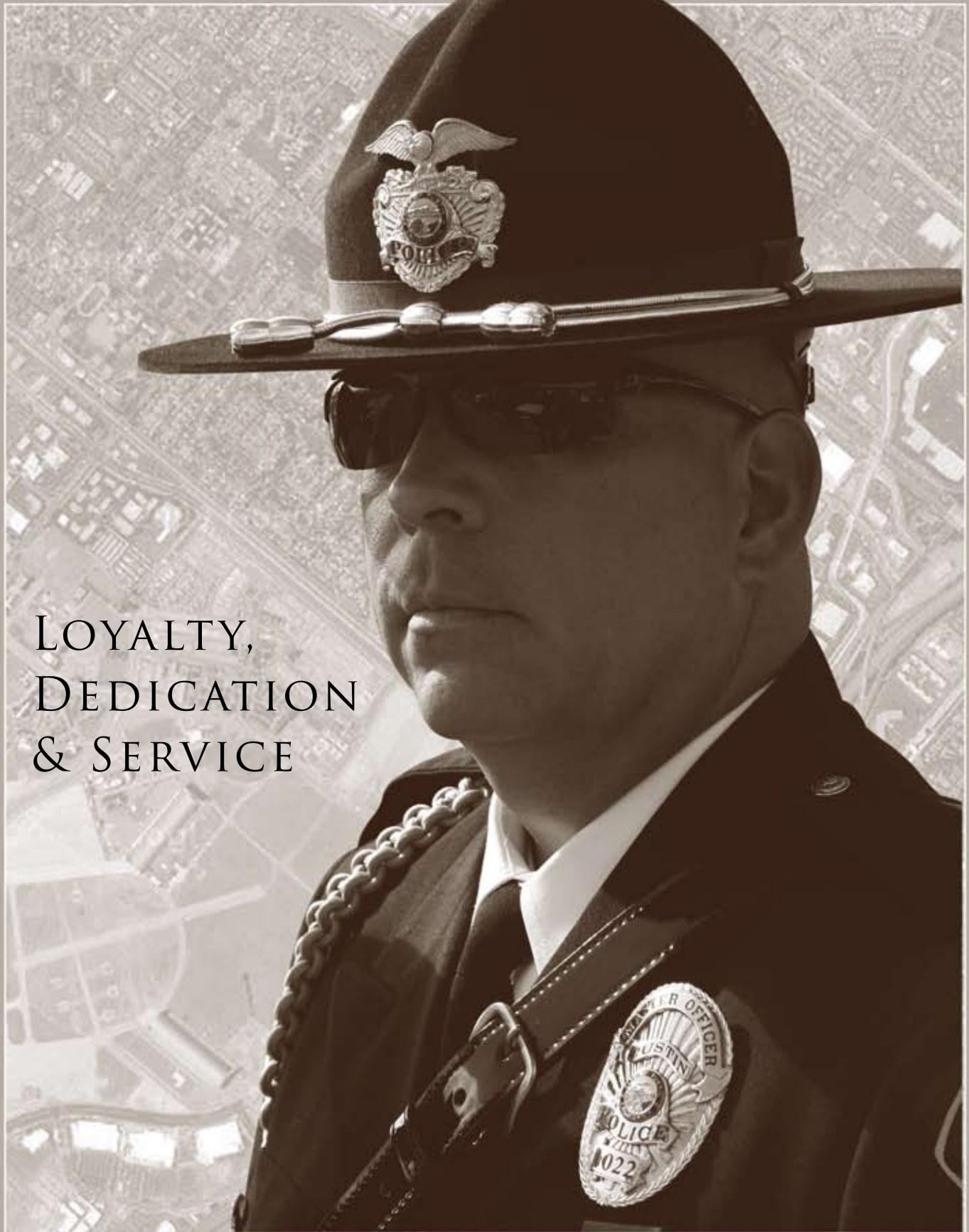


TUSTIN POLICE DEPARTMENT

TWO THOUSAND NINE ANNUAL REPORT



LOYALTY,
DEDICATION
& SERVICE

Mission Statement

The Tustin Police Department is committed to a policing model of Community Governance. To that end, the Mission is to work in partnership with other city departments, the residential and business community, and other governmental and non-profit agencies to reduce crime, provide a sense of safety and security, and improve the quality of life for those who visit, live, and work in the City of Tustin.

Values Statement

Partnership: The Tustin Police Department places pride in developing relationships with the people we serve. We believe that by practicing the principles of Community Governance, we will best achieve a feeling of security and safety in our community.

Respect: We respect and value the dignity and worth of all persons, recognizing that diversity enriches our community. We will not only protect civil rights, we will promote the civil rights of all.

Innovation: We will remain an innovative and progressive organization through leadership, education and technology in partnership with the community we serve.

Dedication: We hold an individual's right to constitutional protection sacred and place the highest value on preserving life. We are accountable and responsive to the community that we serve.

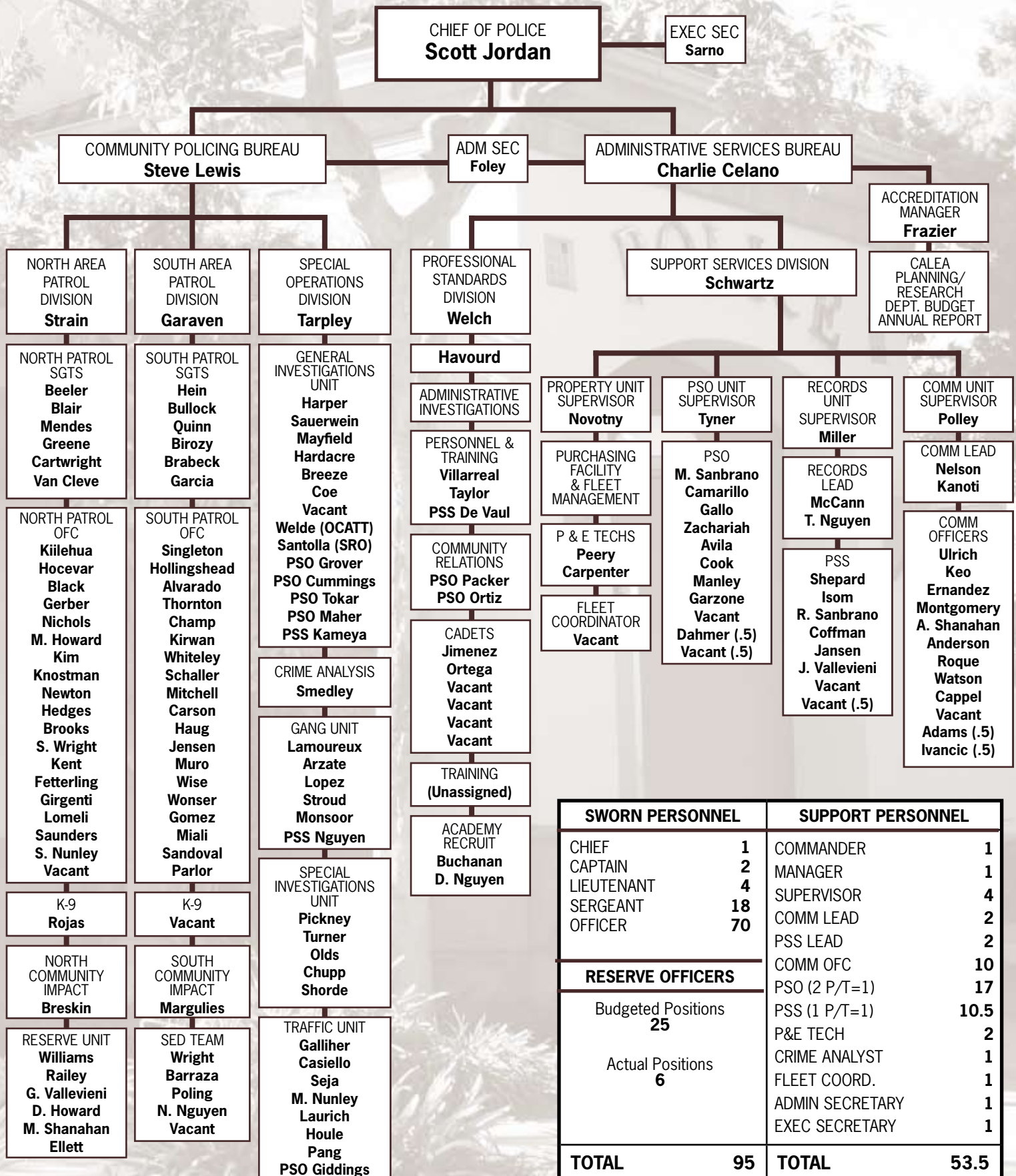
Excellence: We will strive for excellence through the effective and efficient use of resources, and promote teamwork and the empowerment of employees at all levels.

Vision Statement

The Tustin Police Department is a professional organization with exemplary leadership and employees. We are committed to the principles of Community Governance and we must strive to provide and maintain the highest standard of professional service; in a courteous, respectful, and unbiased manner to all people in the City of Tustin. It is our vision to make the City of Tustin and its neighborhoods the most livable and safest in the State of California by incorporating the components of Community Governance into our daily strategies and activities in order to:

- ▼ Resolve community problems
- ▼ Reduce citizen fear of crime
- ▼ Increase citizen satisfaction with service provided by local government
- ▼ Form partnerships with other governmental services in order to address community concerns and problems

Tustin Police Organization



SWORN PERSONNEL		SUPPORT PERSONNEL	
CHIEF	1	COMMANDER	1
CAPTAIN	2	MANAGER	1
LIEUTENANT	4	SUPERVISOR	4
SERGEANT	18	COMM LEAD	2
OFFICER	70	PSS LEAD	2
RESERVE OFFICERS		COMM OFC	10
Budgeted Positions		PSO (2 P/T=1)	17
25		PSS (1 P/T=1)	10.5
Actual Positions		P&E TECH	2
6		CRIME ANALYST	1
		FLEET COORD.	1
		ADMIN SECRETARY	1
		EXEC SECRETARY	1
TOTAL	95	TOTAL	53.5



Mayor Jerry Amante

On behalf of the Tustin City Council, it is my pleasure to congratulate the Tustin Police Department on another successful and productive year. These successes are measured not only by rapid response times and arrests, but in their way of increasing community participation and implementing problem-solving techniques. These innovative styles set our Police Department ahead of their time, improved your quality of life and increased community satisfaction.

The continued effort of our Police Department to enhance the City's quality of life for those who visit, live and work in Tustin helps instill an unparalleled sense of pride for our citizens. I offer my congratulations to the men and women of the Tustin Police Department on these successful endeavors. Their continued diligence has reduced crime and perhaps more importantly, reduced the "fear" of crime. For this, the City of Tustin is grateful.

As their efforts continue to further the mission of the Police Department, please join me when I say the City is proud to give many thanks to these men and women as they serve our city with responsibility and professionalism.

A handwritten signature in cursive script that reads "Jerry Amante".

Tustin City Council



Deborah Gavello



Doug Davert



Jim Palmer



John Nielsen

Tustin City Manager



Bill Huston



Chief Scott Jordan

Welcome to the Tustin Police Department's 2009 Annual Report. As the Chief of Police, it is my pleasure to share this report with you, which outlines our department's structure and highlights some of our accomplishments in 2009. As we conclude year four of our five year Strategic Plan, we remain committed to our Community Governance mission, which is to work in partnership with other City departments and the community to reduce crime, provide a sense of safety and security, and improve the quality of life in Tustin.

The economy continues to challenge government entities, forcing agencies to work with reduced staffing levels and diminished budgets. Yet, the men and women of the Tustin Police Department stepped up to this challenge and met the goals and objectives identified at the beginning of the year. In 2009, Part I crime was down 11.1% and dispatched calls-for-service were down 4.7%. Such tremendous success was accomplished through a collaborative effort by everyone, including the sworn and civilian members of the department and all our community partners. I am very proud of the men and women of this department for their amazing work in 2009, the toughest economic year of this generation.

They truly are my heroes!

I look forward to the challenges ahead of us. Becoming nationally accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) is one of the final objectives of our Strategic Plan. In 2009, we completed the first year of the self-assessment phase by completely rewriting our General Orders manual to ensure our policies meet national standards. We have also made great strides in developing a Standard Operating Procedures manual, to guarantee "best practices" in our day-to-day performance. We are very eager to obtain this accreditation and look forward to joining an elite group of law enforcement agencies.

This past year we lost over 120 years of police experience to retirements. The input, knowledge and skills are a tremendous loss to the department however, the legacy left behind is intact. We are excited to build upon the existing foundation with new ideas and new leadership, which will carry us through national accreditation and into our second five year Strategic Plan.

We are confident in our commitment to Community Governance and will continue our efforts in improving the quality of life for those who visit, live, and work in the City of Tustin.



Chief of Police





Captain Steve Lewis

We are now in our third year of the Area Command System of Policing since making the transition in August 2006. The restructuring of the Patrol and Investigations Divisions into the Community Policing Bureau has exceeded all expectations! The Bureau now consists of the following divisions: North Area, South Area, and Special Operations. Special Operations consists of General Investigations, Crime Analysis, Gang Unit, Special Investigations, School Resource Officers, Traffic

Unit and SWAT. Teamwork between divisions is superb as evidenced by the low crime rates, successful case resolutions and creative problem solving at all levels.

Our goals remain to:

- ▼ Reduce crime.
- ▼ Increase a sense of safety and security within the City.
- ▼ Improve the quality of life for those who visit, live and work in the City of Tustin.

Our award winning Neighborhood Improvement Task Force (NITF) continues to be highly successful as a problem solving policing program. Expectations for continued success in solving long term problems and creating a better quality of life for the residents of Tustin still holds true, as the role of this task force is expanded.

Economic challenges have created unique opportunities for partnerships to flourish. One of those partnerships is the Block Captain Network. The Network is comprised of diverse groups of residents from throughout the City, who meet with the Police Department on a quarterly basis to address problems occurring in their respective neighborhoods.

Through the philosophy of Community Governance and the organizational structure of Area Command, the men and women of the Community Policing Bureau will continue to provide the highest levels of service to the residents, businesses and schools of Tustin!



Community Policing Bureau





Lieutenant John Strain

Providing the best possible service to the residents of Tustin is the goal of the North Area Command. To that endeavor, the officers and supervisors assigned to the North have developed their own Mission Statement:

To Make a Positive Impact on a Community Member and Solve Long Range Problems in conjunction with the Police Department's overall Mission.

The North Area Command is supervised by six patrol sergeants. Nineteen patrol officers are assigned to this area along with a K-9 officer and a Community Impact Officer.

North Area Command encompasses the area north of the I-5 freeway all the way to the north boundaries of the city, and east of the SR-55 freeway to the east boundaries. This area is home to the Tustin Market Place, Tustin Auto Mall, Enderle Center, Old Town Tustin, the Historic District, the Tustin Senior Center, Library, and seven parks including the Sports Park. Also in this

area are several schools including Tustin High School.

North Area Command was very successful in meeting our 2008 goals. In 2009, we observed the following trends:

Part 1 Crimes

- ▼ Reduction of Vehicle Burglaries by 5%
- ▼ Reduction of Theft from Vehicles by 10%

Part 2 Crimes

- ▼ Traffic - Reduction of injury traffic accidents by 5%
- ▼ DUI - Increase the number of DUI arrests by 5%
- ▼ DUI - Decrease the number of DUI traffic accidents by 10%
- ▼ Vandalism - Reduction of the number of Graffiti/Tagger vandalism calls by 5% at targeted locations
- ▼ Maintain emergency response times at 2008 levels

These accomplishments are in large part due to the hard work and dedication of the patrol officers, the support received from the Services Division and the Neighborhood Improvement Task Force. In an effort to continue the success of the division, Commanders attend redevelopment forums which affect three targeted areas in the city. They also continue their diligent work on the design review process with their partners in City Hall.



North Area Command





Lieutenant Paul Garaven

The South Area Command encompasses the area south of the I-5 freeway from Williams St to the west, Jamboree Rd to the east and to Barranca Pkwy to the South. As such, we share jurisdictional boundaries with both the city of Santa Ana and the city of Irvine and we have maintained excellent working relationships with their respective police agencies.

The south area of Tustin is comprised of businesses, diverse residential neighborhoods, as well as several parks and schools. The area is also home to the Tustin Legacy project. The former Marine Corps Air Station is being transformed into what will be a shopping and entertainment hub of central Orange County. Although the current economic environment has slowed the progress of the development, the Tustin Legacy project will experience tremendous residential and commercial growth in the future. We look forward to the opportunities and challenges to the Tustin Police Department as the development progresses.

Graffiti continues to be one of the biggest issues facing the south area of Tustin. Therefore, the Tustin Police Department has taken a proactive approach towards the eradication of

graffiti, the education of its citizens, and improving the overall quality of life for the residents of Tustin by reducing the fear of crime. Now in its third year of operation, our Tustin Against Graffiti task force (TAG) is starting to see some significant results. Through TAG, we are implementing new technologies to assist us in the fight against graffiti. We have employed a state-of-the-art graffiti-tracking database, which has enabled the city and police department to record, track and ultimately prosecute offenders for graffiti-related crime. As the program continues and evolves, our goal is to minimize the negative effect of graffiti city-wide.

Thefts, robberies and gang related crimes are also a major focus of our efforts in the south area of Tustin. With the help of our Crime Analyst, the Special Enforcement Detail (SED) and Gang Unit have worked in concert with our patrol officers to provide an atmosphere of safety in the community. Through focused and sustained efforts, we have been able to help in reducing the overall crime picture, making Tustin an even safer place to live, shop and work.

In the southwest community, we have been working closely with the residents through Town Hall meetings, neighborhood watch meetings, and citizen contacts. Our Police Services Officers and Community Impact Officer have been instrumental in forging relationships throughout the south end of the city, serving as a resource for the community. As a result of the relationships we have developed, people are feeling safer and are taking on a sense of pride and ownership of this area.

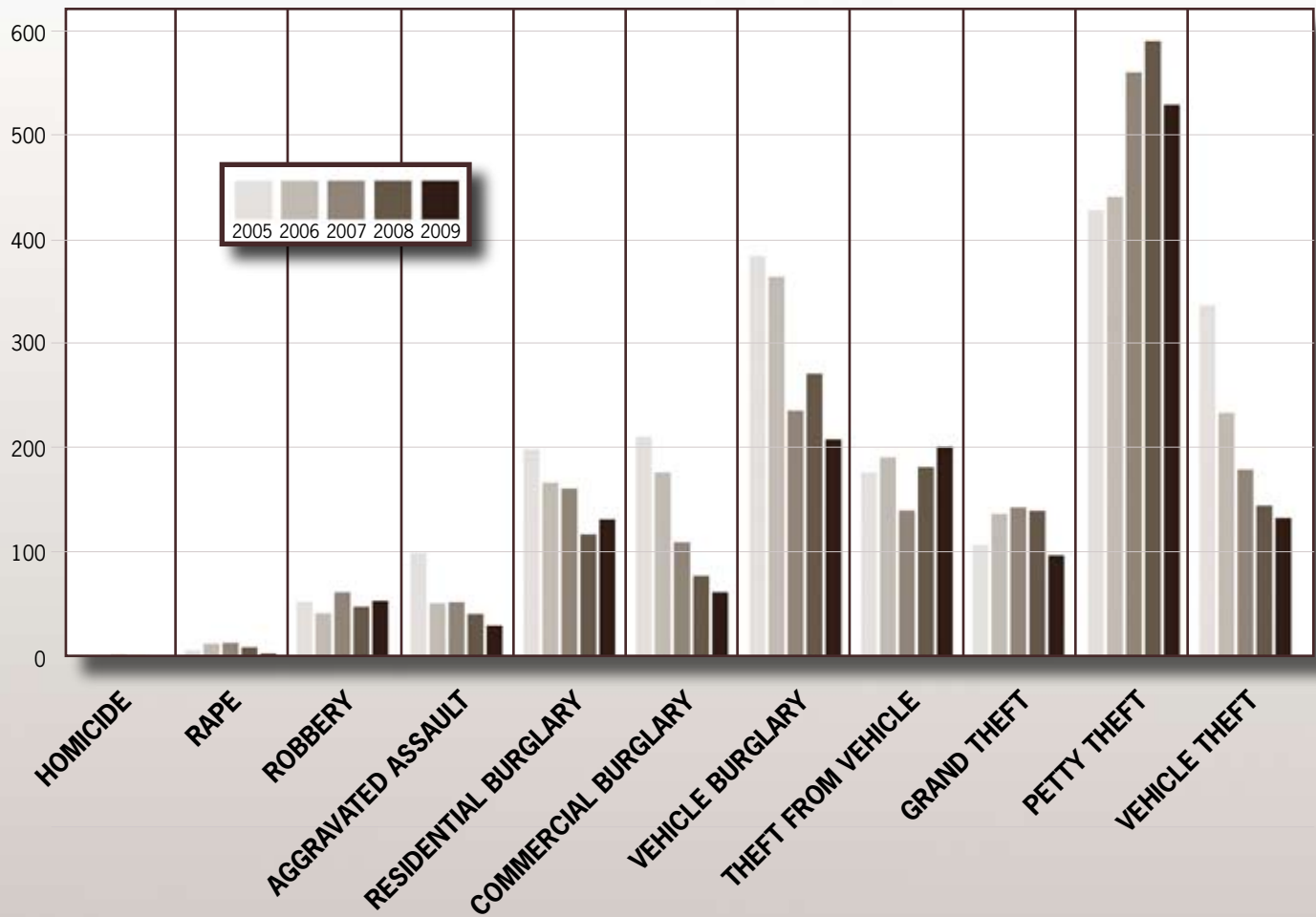
As we move into next year, we are committed to working with the community, to creative problem-solving with our counterparts in City Hall through Community Governance and to providing a high level of service to the residents of Tustin.



South Area Command



Crime Statistics



CITYWIDE CRIMES	2005	2006	2007	2008	2009	% CHANGE
HOMICIDE	2	1	2	1	0	-100.0%
RAPE	9	14	16	11	5	-54.5%
ROBBERY	56	44	65	50	56	12.0%
AGGRAVATED ASSAULT	101	53	54	43	31	-27.9%
SIMP,LE ASSAULT	313	325	372	373	341	-8.6%
RESIDENTIAL BURGLARY	201	170	164	120	134	11.7%
COMMERCIAL BURGLARY	215	180	112	80	64	-20.0%
VEHICLE BURGLARY	388	368	240	275	212	-22.9%
THEFT FROM VEHICLE	180	194	143	184	203	10.3%
GRAND THEFT	110	140	147	143	100	-30.1%
PETTY THEFT	432	445	565	594	532	-10.4%
VEHICLE THEFT	340	238	182	148	136	-8.1%
RECOVERED VEHICLES	132	67	73	52	44	-15.4%

TPD in the News

Tustin police hold toy drive

Officers prepare Santa's Sleigh for visits to city neighborhoods.

BY ELYSSE JAMES
THE ORANGE COUNTY REGISTER

TUSTIN • The Tustin Police Department is holding its annual Santa Cop book drive to help Tustin children in need.

Schools and the Tustin Family and Youth Center have helped police to identify more than 100 children to receive new toys during the holidays.

Donors can drop off a new, unwrapped toy at the Tustin Police Department, 900 Centennial Way, from 7

store is also holding a Santa Cop Book Drive at 13712 Jamboree Road in Irvine. Information: Roby Ortiz at 714-573-3306 or Lt. Pat Welch at 714-573-3282.

SANTA VISITS TUSTIN CHILDREN

The Police Department's Santa Sleigh on Dec. 1 will begin visiting Tustin neighborhoods.

The sleigh bearing Santa Claus, Mrs. Claus and Santa's helpers hand out candy canes in every neighbor-

hood. The sleigh is flying the sleigh for the 10th year. Over the years, Santa's Sleigh has visited about 100,000 children, according to the city.

The sleigh was built mainly by volunteers in the late 1990s, and was funded by \$2,000 donated by the Tustin Community Foundation.

This year, the foundation donated \$1,562 for repairs to the sleigh.

The reindeer were hand-painted by volunteer Kathleen Byrnes, according to the city, and Vallejo re-built the fence, fixed the grass tur-

key and the sleigh. The sleigh is flying the sleigh for the 10th year. Over the years, Santa's Sleigh has visited about 100,000 children, according to the city.

Santa Claus plans to visit. To find out when Santa Claus is visiting your neighborhood, visit www.tustintpd.org/SantaSleigh.htm. Information: 714-573-3200.

Pair accused of growing pot

Stephen Casino, Tina Marie Turrieta of Tustin were arrested on suspicion of felony child endangerment.

BY JON CASSIDY AND KIMBERLY EDDIE
THE ORANGE COUNTY REGISTER

TUSTIN • A man and a woman accused of growing marijuana in a child's bedroom remained behind bars Friday as police continue to investigate whether a child's recom-

ended the child's health. The officers who visited the home at the Segovia Apartments at 15500 Village Dr. in Tustin, said the couple had a \$25,000 bail, both on suspicion of child endangerment, said Lt. Tom Tarpley of the Tustin Police Department.

Police officers who visited the home at the Segovia Apartments at 15500 Village Dr. in Tustin, said the couple had a \$25,000 bail, both on suspicion of child endangerment, said Lt. Tom Tarpley of the Tustin Police Department.

Police officers who visited the home at the Segovia Apartments at 15500 Village Dr. in Tustin, said the couple had a \$25,000 bail, both on suspicion of child endangerment, said Lt. Tom Tarpley of the Tustin Police Department.

Officers flaunt trophies

Story and photos by ELYSSE JAMES
THE ORANGE COUNTY REGISTER

TUSTIN • They paraded into the room, showing off their trophies after capturing top

Some of the men were recognized, and even planned outfits around a well-known "stache. One even used mascara as a hair dye to increase color.

The 30 officers who participated in the Tustin Police Department's "Stache for Cash" fundraiser were judged in three categories: highest, best overall and cheesiest mustache.

The competition raised \$600 for the 999 project, a charity that assists families of fallen or injured Orange County peace officers.

Marijuana farm discovered in Tustin

Two men arrested, 300 plants seized after police find sophisticated growing system.

BY ELYSSE JAMES
THE ORANGE COUNTY REGISTER

TUSTIN • Police arrested two men in connection with an indoor marijuana-growing operation on First Street in Tustin.

Officers visited a home in the 1100 block of East First Street on Wednesday after receiving an anonymous tip that marijuana was being grown and sold there.

When the officers spoke to residents around 9 a.m. Wednesday, they smelled marijuana, officials said. The officers entered the home and found 300 marijuana plants and a marijuana farm water and lighting systems and atmosphere control.

Officers also found several assault rifles, handguns and they thought could be a pipe, according to police. The

County Sheriff's bomb squad determined that the device was not a bomb.

Residents Jeremie Johnson, 25, and Otha Millner, 65, were arrested around 10 a.m. Wednesday, said Lt. John Strain of the Tustin Police Department. The two were booked at Orange County Jail on marijuana cultivation and weapons charge.

Someone called the police station about a person at a house in the 13600 block of Utt Drive, near Red Hill Avenue and San Juan Street.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Someone called the police station about a person at a house in the 13600 block of Utt Drive, near Red Hill Avenue and San Juan Street.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Police: Motorist killed in crash was speeding

BY ELLYN PAK
THE ORANGE COUNTY REGISTER

TUSTIN • Witnesses said the driver who crashed into several trees and a light pole in Tustin on Sunday morning was driving more than 90 miles per hour, according to police. The driver was killed in the crash.

The man, whose identity has not yet been released, was speeding northbound on Newport Boulevard and up truck, said Tustin Police Sgt. Sean Quinn.

Police suspect an unsafe speed and lane change caused the accident, Quinn said.

One witness said the man, driving in the fast lane, swerved to avoid hitting a car, Quinn said. He apparently lost control of



A police crime scene investigator takes photos at the scene of a fatal accident Sunday in Tustin.

with the roof crushed in. The driver was trapped inside the vehicle and died by the time emergency personnel responded at 8:51 a.m., police said.

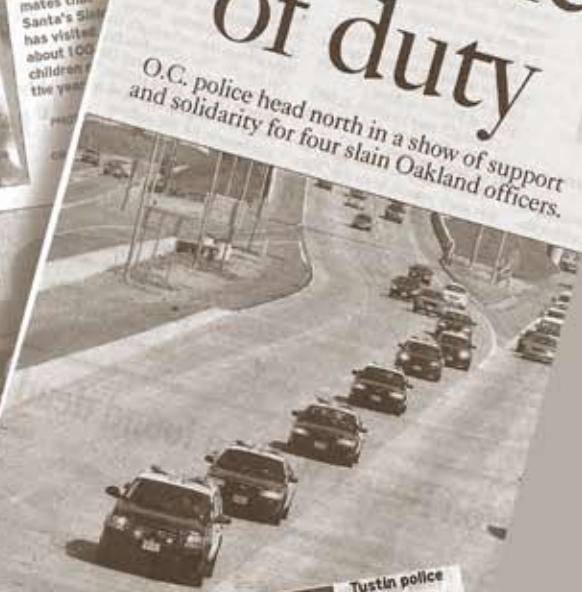
The sheer speed and momentum knocked down two or three trees, Quinn said.

Emergency crews near Walnut Street and Newport Boulevard got the driver out about two hours later because they first had to secure the light pole and exposed wires, police said.

Officials are still investigating the cause of the crash.

The line of duty

O.C. police head north in a show of support and solidarity for four slain Oakland officers.



Tustin police on Wednesday found 300 marijuana plants and a sophisticated marijuana farm at a home in the 1100 block of East First Street.

Tustin officers arrest suspect attempted murder

The man faced a \$1 million bond in a Santa Ana crime, police said.

BY ELYSSE JAMES
THE ORANGE COUNTY REGISTER

TUSTIN • An anonymous phone call led to the recent arrest of a man on suspicion of attempted murder during a 2007 robbery.

Someone called the police station about a person at a house in the 13600 block of Utt Drive, near Red Hill Avenue and San Juan Street.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Someone called the police station about a person at a house in the 13600 block of Utt Drive, near Red Hill Avenue and San Juan Street.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Someone called the police station about a person at a house in the 13600 block of Utt Drive, near Red Hill Avenue and San Juan Street.

Tustin police sent their SWAT team to the house and set up surveillance. A dispatcher learned the man had a no-bail parole violation.

Bank robber

Chief who held up a Tustin Wachovia branch escapes but some money recovered.

BY ELYSSE JAMES
THE ORANGE COUNTY REGISTER

TUSTIN • A man robbed the Wachovia Bank on Tuesday, but didn't get far with the money before a dye pack exploded, sending him flying around the street, leaving at least one passer-

by. The man, who was wearing a dark jacket and a dark shirt, was seen running away from the bank. He was seen running away from the bank. He was seen running away from the bank.

by. The man, who was wearing a dark jacket and a dark shirt, was seen running away from the bank. He was seen running away from the bank. He was seen running away from the bank.

by. The man, who was wearing a dark jacket and a dark shirt, was seen running away from the bank. He was seen running away from the bank. He was seen running away from the bank.

CONTACT THE WRITER:
949-553-2918 or
elijah@ocregister.com



Lieutenant Tom Tarpley

The Special Operations Division has a long tradition of service in Tustin conducting widely varied and specialized criminal investigations, as well as proactive, street level law enforcement duties.

The Special Operations Division is divided into five units, each of which is headed by a sergeant. Those five units are the General Investigations / Crime Analysis Unit, the Special Investigations Unit, the Gang Unit, Traffic Unit, and the Special Weapons and Tactics Team (SWAT).

The General Investigations Unit is divided into the Major Crimes Team and Property Crimes Team. These two teams are responsible for conducting comprehensive follow-up

investigations for the majority of crimes that are reported to the Tustin Police Department. Investigators assigned to this unit are on-call 24 hours a day to respond to crime scenes throughout the city. The investigators from the General Investigations Unit are supported by personnel from the Crime Analysis Unit, who utilize state-of-the art technology to analyze crime patterns.

The Special Investigations Unit conducts narcotics and vice enforcement city wide, as well as ensuring compliance with liquor related laws.

The Gang Unit is responsible for suppressing gang activity throughout the city. The Gang Unit also conducts comprehensive follow-up investigations to any crime which may be gang related. The Gang Unit maintains a visible presence throughout the city conducting street-level gang enforcement.

The Traffic Unit is responsible for traffic enforcement within the Tustin city limits.

Finally, the primary role of the Special Weapons and Tactics Team is to solve potentially dangerous situations through experience, training, and the use of highly specialized tools and equipment.



Special Operations





Captain Charlie Celano

When most people think of a police department, the first image that appears is that of a sworn police officer, who is there to serve and protect the public from the harmful criminal element of society. Our patrol officers, motor officers, and detectives serve a highly significant need in the area of public service. However, it is the men and women in Administrative Services who provide the foundation of support and resources for the Community Policing Bureau to help them to be successful.

Through the efforts and talents of many dedicated men and women, both sworn and civilian, bureau staff represents a critical element in the effective

delivery of outstanding police services to the community. Administrative Services delivers primary information and statistical analysis; recruiting, hiring, and training management; administrative investigations; crime scene investigative services and field report taking; communications coordination; evidence storage, maintenance, and retrieval; fiscal management and budget preparation; equipment inventory, procurement and purchasing; and facility and fleet management. The skilled handling of such duties allows field officers to focus a majority of their time in proactive enforcement activities and problem solving.

Administrative Services initiates and manages a variety of agency project plans, coordinates grant opportunities and usage of asset forfeiture funds, and oversees a variety of special projects. Bureau staff is tasked with the publication of many internal periodicals for both department personnel and the public, including the production of this Annual Report. All agency purchase requisitions and expenditures pass through the Bureau in its oversight of nearly 23 million dollar operating budget. In the face of these tough economic times, we remain vigilant in how we appropriate funds in the most efficient and effective way possible.



Administrative Services





Lieutenant Pat Welch

The Professional Standards Division (PSD) provides a variety of services to the Police Department and the Community. Staffed by Personnel Officer Jeff Taylor; Training Officer Val Villarreal; Police Services Officers Marilyn Packer and Ruby Ortiz; Career Reserve Officers Mike Shanahan and George Vallevieni; and Police Support Specialist Diane DeVaul; PSD is supervised by Sergeant Duane Havourd and Lieutenant Pat Welch.

The internal duties of PSD include the recruitment, pre-employment testing, hiring, and initial/ongoing training of the Department's sworn and civilian employees. The Division has responsibility for the oversight of personnel records and evaluations; the investigation of citizen and internal complaints; and the management of the Cadet and Volunteer Programs. The PSD supervisors serve as the immediate liaison for the Chief's Advisory Board.

During 2009, PSD carefully processed hundreds of applicants hiring only a select few as new sworn and civilian employees of the Tustin Police Department. It is PSD's responsibility to maintain the integrity of our 'family' atmosphere by hiring high caliber and professional employees who will continue our tradition of meeting the expectations of the Tustin community. We conducted over 2,280 hours of combined training for our personnel to make sure we remain ever-ready and able to respond to any call for service.

The extended and external duties of PSD reach out to the community in many ways. PSOs Marilyn Packer (North Area) and Ruby Ortiz (South Area) serve as our Community Relations Unit conducting a variety of programs to assist and educate the community members on law enforcement-related topics. Some of these include Neighborhood Watch meetings, the Block Captain's network, the Neighborhood Improvement Task Force, Graffiti Wipeout Day, and the annual Tiller Days police booth.

The Community Relations Unit works with Reserve Officer George Vallevieni and the Volunteers to promote and host community projects. Two examples are our annual Santa Cop and Santa Sleigh programs. 2009 marked the 20th anniversary of the Santa Sleigh program and with the financial support of the Tustin Community Foundation, Officer Vallevieni refreshed and upgraded Santa's sleigh with new lights and paint. The Santa Sleigh travels throughout the city during the month of December bringing holiday cheer to the community.

PSD also serves as the point of contact for the release of important information through the media and at community functions. Serving as the primary Press Information Officer, the division is the voice that works closely with local television news channels, radio, and newspapers to provide up to date information on criminal activities, crime prevention techniques, and important events. It is our belief that effective crime prevention and a safe community comes from our partnership with those who live, work, and visit Tustin.



Professional Standards





Manager Christine Schwartz

The Support Services Division is a branch of the Administrative Services Bureau. This division is managed by a civilian manager and four civilian supervisors. The division is staffed solely by 52 civilian employees who work in one of four units within the division. These units include the Communications Unit, Records Unit, Property and Evidence-Fleet Coordination Unit and a contingent of Police Services Officers who work unit assignments in Crime Scene Investigation/Field

Reporting, General Investigations, Front Desk, Community Relations and Traffic. The staff of the Support Services Division devotes great emphasis on problem-solving and excellence in customer service.

Communications Officers receive every phone call for

service placed to the Tustin Police Department. They relay information to the patrol officers to send help where needed quickly and efficiently via police radio. They monitor banks of several computers, multiple telephone and 9-1-1 lines and multiple radio frequencies simultaneously with ease. The professionalism necessary for a successful career in this position is immense.

Police Services Officer assignments are designed to take responsibility for many tasks historically handled by sworn officers such as: report writing; crime scene investigation and traffic accident reporting; which allows for sworn police officers to be far more available for enforcement action and community presence.

Police Support Services Specialists assigned to the Records Unit assure that over 10,000 records a year are properly filed and retrievable for prosecution of those identified as criminals. They are also responsible for fingerprinting and mug shot photography processing of arrestees.

Property and Evidence Technicians must track every item of evidence and maintain the integrity of chain of custody to eliminate challenges of evidentiary contamination. This group is also charged with maintaining supplies, police vehicles and all equipment used by every member of the Tustin Police Department to be able to accomplish their assignments safely with the best equipment available.



Support Services





Captain Joseph P. Garcia

Hired: April 1979 – Retired: July 2009

After his graduation from the Golden West Police Academy, Joe was a street patrol officer until he promoted to Police Detective in 1981. In 1985, he was transferred to the Robbery/Homicide caseload and in 1988 to the Traffic Unit. Joe transferred back to Patrol in 1989 and was promoted to the rank of Sergeant in May 1989. As a Police Sergeant, Joe supervised patrol until 1994 when he moved to the Special Investigations Unit. Joe was promoted to Lieutenant in September 1995 and to Captain in October 2003. Joe also acted as Interim Police Chief for three months in 2004. While known for always doing the right thing the right way, Captain Joe will be remembered for his integrity, and loyalty to the profession. Favorite Quote: "Don't ask my opinion if you don't want it."



Commander Scottie Frazier

Hired: May 1973 – Retired: December, 2009

Scottie was hired as a Police Dispatcher and served in that position until her transfer to Civilian Investigator in 1988. In 1990, she was promoted to the position of Communications Supervisor and in 1991 to Support Services Supervisor. In March 1999, Scottie advanced again to the position of Administrative Services Manager. Scottie was honored with the department's first appointment to the position of Civilian Commander in 2002. Known for wearing her heart on her sleeve; Scottie will be remembered for her contributions to the expansion of the civilian role within the agency. Favorite Quote: "Folks might forget what you said and did, but they will never forget how you made them feel."



Lieutenant Joseph G. Stickles

Hired: August 1979 – Retired: July 2009

Upon graduation from the Police Academy, Joe worked in patrol for several years, until his promotion to Detective in 1984, working in the Special Investigations Unit. Joe was assigned to the CAMP program, a multi-agency marijuana eradication operation and volunteered for two weeks each year from 1985 to 1992. In 1995, Joe was promoted to Sergeant where he supervised the newly formed Gang Unit. In 2003, Joe promoted to Lieutenant and later became the first Special Operations Lieutenant. Known for his gruff "New York" exterior, Joe will be remembered for his tireless dedication for mentoring youth throughout his career. Favorite Quote: "A monkey in a suit is still a monkey."



Sergeant Douglas A. Finney

Hired: October 1990 – Retired: January 2009

Doug graduated from the Orange County Sheriff's Academy. His career began in patrol where he served well and was given the added responsibility of Field Training Officer. Doug was transferred to General Investigations in 1994. Doug worked several detective assignments and was promoted to Sergeant in 1998. As a Sergeant, Doug worked Patrol and the Traffic Unit assignment. Known for his quiet and understated manner, Doug will be remembered for his great marksmanship and contributions to the Range staff. Favorite Quote: "Treat them like a million."



Officer Bernard J. Rowe

Hired: February 1978 – Retired: March 2009

Bernie Rowe was hired in 1978 as a Community Services Officer. He also worked as a Reserve Police Officer before being promoted to Property Officer in July, 1980. Bernie was sworn in as a Police Officer in December 1981. As an officer Bernie worked predominantly in the Traffic Unit, riding motorcycles for over a decade. Bernie is known as “the ghost” for his quiet, but efficient work habits. He went “10-8”, wrote tickets, and went home without much air traffic, or any kind of fanfare. A supervisor once said of Bernie, “He just wants to be a police officer, no banners, no press clippings, no accolades, just the respect of his peers and the public.” That is how he will be remembered. Favorite Quote: “May I see your license and registration please?”



Officer Patrick J. Kilgore

Hired: April 1993 – Retired: April 2009

Officer Kilgore spent three years with the Mariposa County Sheriff’s office as a deputy before accepting a position with Tustin. His career began in patrol where he served until his transfer to General Investigations in 2001. In Investigations Pat worked Miscellaneous Crimes and then moved to Juvenile/Sex Crimes where he excelled. Pat transferred back to Patrol in 2004. Patrick’s career was cut short by an on-duty injury. After multiple surgeries to his knee he was medically retired. Known for his ability to talk to anyone, Patrick will be remembered for getting people to open up and talk, even confessing to their crimes. Favorite Quote: “Don’t ask a question if you don’t want to know the answer.”



Officer James Parlor

Hired: August 1990 – Retired: December 2009

After graduating from the prestigious Citadel, James moved out west and in 1990 he was hired by TPD and started in the Golden West Academy. James did very well in the academy and easily transitioned to a well rounded patrol officer. Early on in his law enforcement career James showed a great deal of potential and was recognized as the Rookie of the Year by his peers and supervisors. Throughout his career James was always known for his ability to maintain a calm demeanor even during the most stressful situations. While on duty he always treated others with respect and will be remembered for always addressing everyone as “Sir” or “Ma’am”, regardless of who they were. Favorite Quote: “I’ll be 924r deadend of Newport.”



2009 marked the completion of the first year of the long and challenging process necessary for the Tustin Police Department to earn professional accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). The purpose of the Commission's accreditation program is to improve delivery of law enforcement service by offering 446 professional standards, developed by law enforcement practitioners, covering a wide range of up-to-date, best practice, law enforcement topics.

CALEA accreditation improves operations and accountability and raises citizens' and employees' confidence in their police department's ability to deliver world class service. Like all progressive organizations, the Tustin Police Department continually looks for ways

to upgrade its policies and procedures. No matter how effective daily operations are, there is always room for improvement. In keeping with our department's values, Police Chief Scott Jordan is committed to the accreditation standards and process, to ensure we provide the highest level of services to our community.

Professional standards build trust, and achieving CALEA accreditation will serve as the foundation for our department to meet or exceed nationally established benchmarks for policing activities. The accreditation process typically takes between two and three years with re-accreditation every three years after initial accreditation.

The accreditation process provides an opportunity to voluntarily demonstrate that the Tustin Police Department meets an established set of professional standards which:

- ▼ Require us to develop a comprehensive, well-thought-out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel;
- ▼ Provides the necessary reports and analyses the Chief needs to make fact-based, informed management decisions;
- ▼ Requires we have a preparedness program in place so we are ready to address natural or man-made critical incidents;
- ▼ Enables us to improve upon our relationship with the community;
- ▼ Strengthens our accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities;
- ▼ Limits our liability and risk exposure because it demonstrates that internationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors; and
- ▼ Facilitates our ongoing pursuit of professional excellence!

A sepia-toned photograph of a man in a suit standing in a hallway, looking at a sign. The sign is mounted on a wall and contains the text: "MAY ALL WHO PASS MEET THE CHALLENGES OF THE DAY WITH HONOR AND COURAGE". The hallway has a dark doorway at the end, and the walls are light-colored with some wear. The man is seen from the back, looking towards the doorway. The sign is rectangular with a decorative border and is mounted on a wall. The hallway is narrow, and the lighting is soft, creating a contemplative mood.

MAY ALL WHO PASS
MEET THE CHALLENGES
OF THE DAY WITH
HONOR AND COURAGE



Tustin Police Department

300 Centennial Way

Tustin, CA 92780

(714) 573-3200

www.tustinpd.org

Executive Producer **Scott Jordan**

Editor **Jeff Taylor**

Printing **JW Printing**

Graphics **Kat Byrnes**



In memory of
Officer James "Pat" Backus
1961-2009