How to Access Your MESVision® Account Online

1. Go to www.mesvision.com
2. If you have not set up your username and password, click "Create a Member Account" on the right hand side.
3. This will take you to the page where you enter all the information requested such as SSN, etc.
4. After completing the form, click on "Register"
5. You are now on the page bearing your employer/company's name. Click on your employer's name.
6. You are now inside your member portal where you can search for a doctor and/or obtain information and forms by clicking on the tabs - Your Plan, Your Claims, Useful Forms.

To Locate a Participating Provider

1. Go to www.mesvision.com
2. Click on "Find a Provider," you can search by address, name or location.
3. Type in the zip code or city, state and/or full address.
4. Specify the radius: 5 miles, etc.
5. A list of Participating Providers within the specified radius will come up.
6. Select the Provider of your choice.

To Print Your Personalized ID Card

1. Click on the tab "Your Plan" and click on "Print Your ID Card"
2. You will be asked "Do you want to open or save this file?"
3. Click on "Open"
4. Your personalized ID card will pop up. You may save this and/or print it. *(The card is not required to receive services, but it will provide you with helpful information about your coverage.)*

For questions or assistance regarding a claim, please contact:
MESVision® Customer Service Department:

Monday-Friday, 8:00 am to 5:00 pm PST
714.619.4660 or 800.877.6372
TTY/TDD - 877.735.2929
www.mesvision.com

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