

# TUSTIN

# SUMMER CAMPS

June 6 to August 11

## FREQUENTLY ASKED QUESTIONS

### Q: HOW DO I REGISTER FOR ANY OF THE SUMMER CAMPS?

SUMMER CAMP REGISTRATION OPENS ONLINE MARCH 1, 2023, AT 5:00 AM.

CREATE AN ACCOUNT ONLINE, ENSURE THAT THE CAMPER'S INFORMATION IS ACCURATE, AND BE ONLINE BEFORE 5:00 AM. THE AGE ON THE ACCOUNT WILL DETERMINE ELIGIBILITY FOR CAMP REGISTRATION.

(I.E. LITTLE FOLKS CAMP WILL ONLY ALLOW REGISTRATION FOR CAMPERS AGES 3 TO 5.)

### Q: WHAT ARE THE CAMP DATES?

SUMMER CAMPS WILL RUN FROM TUESDAY, JUNE 6, 2023, THROUGH FRIDAY, AUGUST 11, 2023.

CAMP WILL NOT BE HELD ON JUNE 19, JULY 3, AND JULY 4.

### Q: WHAT ARE THE CAMP HOURS?

LITTLE FOLKS CAMP WILL RUN 9:00 AM TO 12:00 PM ON SCHEDULED DATES.

CAMP TUSTIN AND TEEN CAMP WILL RUN 8:00 AM TO 5:00 PM ON SCHEDULED DATES.

EXTENDED CARE OPTIONS ARE AVAILABLE FOR CAMP TUSTIN AND TUSTIN TEEN CAMP. PRE-REGISTRATION IS REQUIRED.

7:30 AM DROP-OFF OR 6:00 PM PICK-UP: \$30 PER WEEK  
BOTH: \$50 PER WEEK

### Q: HOW CAN I GUARANTEE MY CHILD WILL BE ABLE TO REGISTER?

SUMMER CAMP REGISTRATION IS NOT GUARANTEED. ALL SPOTS ARE FILLED ON A FIRST COME, FIRST SERVED BASIS.

SUMMER CAMP REGISTRATION OPENS ONLINE, MARCH 1, 2023, AT 5:00 AM.

SPOTS FILL UP QUICKLY!

TIPS FOR A SUCCESSFUL REGISTRATION:

MAKE SURE YOUR ACCOUNT INFORMATION IS ACCURATE.

LOG INTO YOUR ACCOUNT BEFORE 5:00 AM.

KNOW THE WEEKS YOU WANT TO REGISTER YOUR CHILD.

BE CONNECTED TO A RELIABLE WI-FI OR INTERNET NETWORK.

HAVE A POSITIVE ATTITUDE!

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## FREQUENTLY ASKED QUESTIONS

### **Q: HOW DO I VERIFY MY CHILD'S AGE ELIGIBILITY FOR CAMP?**

EACH CAMP HAS AN AGE OR GRADE REQUIREMENT TO REGISTER.

LITTLE FOLKS CAMP IS FOR AGES 3 TO 5.

CAMP TUSTIN IS FOR AGES 6 TO 10 OR IF YOUR CHILD IS ENTERING 1ST THROUGH 5TH GRADE.

TUSTIN TEEN CAMP IS FOR AGES 11 TO 14 OR IF YOUR CHILD IS ENTERING 6TH THROUGH 8TH GRADE.

TO VERIFY WHAT CAMP YOUR CHILD IS ELIGIBLE FOR, PLEASE CALL (714) 573-3326.

### **Q: WHAT DO I DO IF I AM UNABLE TO REGISTER MY CAMPER?**

ADD YOUR CAMPER TO THE WAITLIST!

ALL CAMPS WILL HAVE A WAITLIST THAT IS CONSISTENTLY MONITORED BY STAFF. IF A SPOT OPENS UP, YOU WILL BE CONTACTED DIRECTLY TO COMPLETE YOUR CAMPER'S REGISTRATION. BEING ON THE WAITLIST DOES NOT GUARANTEE REGISTRATION.

### **Q: HOW CAN I CHECK MY STATUS ON THE WAITING LIST?**

YOUR WAITING LIST STATUS IS VISIBLE ON YOUR ACCOUNT.

WHEN YOU LOG INTO YOUR ACCOUNT, CLICK ON WAITING LIST STATUS. IF YOU HAVE ANY FURTHER QUESTIONS ABOUT YOUR STATUS, CALL US AT (714) 573-3326.

### **Q: MY CHILD IS REGISTERED FOR CAMP BUT WILL NO LONGER BE ABLE TO ATTEND. WHAT DO I DO?**

CALL US AS SOON AS POSSIBLE AT (714) 573-3326 TO BEGIN YOUR REFUND PROCESS.

A \$25.00 TRANSACTION FEE PER CHILD, PER WEEK WILL BE DEDUCTED ON ALL CAMP REFUNDS OR TRANSFERS. THERE ARE NO REFUNDS FOR MISSED DAYS. REFUNDS WILL NOT BE ISSUED IF WE ARE NOT NOTIFIED THE FIRST DAY OF THE MISSED WEEK.

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#### Q: WHAT EXCURSIONS WILL TAKE PLACE THIS SUMMER?

ALL CAMPS WILL BE GOING ON EXCURSIONS! \*

EXCURSIONS WILL BE LISTED IN OUR ONLINE CATALOG. YOU CAN ALSO VIEW EXCURSIONS BY VISITING THE SUMMER CAMPS HIGHLIGHT ON @CTRECCENTER'S INSTAGRAM.

\*PLEASE NOTE THAT EXCURSIONS ARE SUBJECT TO CHANGE.

#### Q: WHAT DOES MY CHILD NEED TO BRING TO CAMP?

CAMPERS SHOULD BRING: SUNSCREEN, A REUSABLE WATER BOTTLE, TWO SNACKS, A LUNCH, COMFORTABLE CLOTHES, AND CLOSED-TOED SHOES.

IF YOUR CAMPER WILL NEED TO BRING ADDITIONAL ITEMS, YOU WILL BE NOTIFIED IN THE WEEKLY PARENT EMAIL.

#### Q: WHAT WILL MY CHILD BE DOING AT CAMP?

EACH CAMP WILL HAVE A WEEKLY SCHEDULE THAT WILL INCLUDE GAMES, CRAFTS, AND THEMED ACTIVITIES.

WEEKLY SCHEDULES\* WILL BE AVAILABLE ONLINE IN APRIL AND WILL BE EMAILED WEEKLY TO ALL REGISTERED PARTICIPANTS.

\*PLEASE NOTE THAT SCHEDULES ARE SUBJECT TO CHANGE.

#### Q: WHAT ARE THE CAMPER TO CAMP COUNSELOR RATIOS?

LITTLE FOLKS CAMP WILL FOLLOW A 6:1 RATIO.  
CAMP TUSTIN AND TUSTIN TEEN CAMP WILL FOLLOW A 10:1 RATIO.

RATIOS WILL BE ADJUSTED FOR EXCURSIONS.

#### Q: WHO DO I CALL REGARDING CAMP OR ONLINE ACCOUNT QUESTIONS?

CALL OUR PARKS AND RECREATION FRONT DESK AT (714) 573-3326.